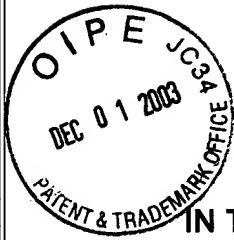


Image

Rec'd 12/8/03  
44



PATENT  
Customer No. 22,852  
Attorney Docket No. 05905.0153-00000

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Yoshihiro ITOH et al. )  
Application No.: 09/964,754 ) Group Art Unit: 2876  
Filed: September 28, 2001 ) Examiner: E. Labaze  
For: SERVICE TICKET ISSUE )  
SYSTEM AND SERVICE )  
TICKETING ISSUE SERVICE )

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**PETITION FOR EXTENSION OF TIME**

Applicants hereby petition for a three month extension of time to reply to the Office Action of May 30, 2003. This Petition is timely filed since November 30, 2003, is a Sunday. A fee of \$950.00 is enclosed.

Please grant any extensions of time required to enter this response and charge any additional required fees to our deposit account 06-0916.

12/02/2003 EFLORES 00000119 09964754

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Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

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Dated: December 1, 2003

By: Richard V. Burgujian  
for Reg. No. 31,744